

CHATY MAZUR

General Regulations

1. The condition for confirming the reservation of the renting a year-round cottage is the payment of a deposit of 30% of the rental amount. Payment of the deposit is also tried as the acceptance of the general regulations and is not refundable in the event of cancellation.
2. The fee for the cottage renting and the tourist tax is charged in advance on the first day of stay. The cabins are intended for 6 people; a larger number of people in the cottage, only after agreeing with the owner.
3. At the time of picking up of the cottage, Guests are obliged to pay a guarantee deposit of PLN 500, refundable on the day of departure, against possible destruction or damages. The fee for losing the key is PLN 100.
4. In the event of shortening the stay, the fee charged is non-refundable.
5. The stay begins at 3.00 pm and ends on the day of departure at 10.00 am.
6. Guests may not transfer or make the cottage available to third parties; the cottage cannot be inhabited by more people than the one reported when booking.
7. Guests are obliged to comply with the principles of safe and cultural relaxation. The principle of respecting good neighborly relations applies throughout whole stay.
8. There is obligation to segregate of garbage on the premises.
9. In case of leaving a unacceptable disorder, Guests will be asked to clean it or will be charged an additional cost for cleaning.
10. In the event of the cottage's equipment damage, please inform the Owner to allow immediate replacement or repair of damage equipment. Financial compensation with the above repair or replacement must be paid at the latest on the day of departure.
11. Parents or attendants are responsible for the safety of children; in connection with the above, we ask for increased care over them at the CHATY MAZUR facilities.
12. Stay of animals in the cottages is only possible with the prior consent and approval of the owner of the facilities. In the event of consent to the animal's stay, the animal should remain under the control of the Lessor throughout the entire stay and may not disturb the rest of other Guests. The owner of the animal is responsible for all damages caused by the animals. It is forbidden to keep the animal on the beds / mattresses included in the cottage's equipment. Otherwise, the owner of the animal will be charged for cleaning the bed / mattress or damaged bedding. Animal' Owner is obligated to clean the excrements of their animals on the area of CHATY MAZUR facilities.
13. For the things left in the cottage and for any damage and loss of a car or other vehicle belonging to the Guests, the Owner of the CHATY MAZUR facility is not responsible.
14. Due to the wooden structure of cottages, fire protection rules must be observed. Do not leave open fire unattended; do not use electric heating devices or other devices that may cause fire hazard. For safety reasons, it is forbidden to use electrical appliances that are not included in the cottage's equipment.
15. Due to wooden structure of the cottages, smoke cigarettes and other stimulants is strictly forbidden. There is a strict ban on frying fish inside of the cottage (the place for frying fish is under the shelter). Ashtrays are available outside; Guests are obligated to keep clean and do not litter the facilities.
16. Grilling and doing barbeque on the terraces is not allowed; a special place is designated for this.
17. Users of the grill and shed are obliged to leave cleanliness after grilling / feasting.
18. Elements of home furnishings, i.e. dishes, cutlery, glasses etc., they belong to every cottage equipment, so please do not use them outside. Outside the cottage and cottage' terrace, please use only the disposable tableware.
19. The Owner of CHATY MAZUR reserves the right to remove Guests before the end of the stay in the event of unacceptable violation of the rules and order as well as of social coexistence and safety by the Guests. This is possible after warning such Guests twice about the consequences of inappropriate behavior. In the above-mentioned case no refund for rent is given.
20. The curfew is setup at 11.00 pm - 7.00 am at CHATY MAZUR.

WE WISH YOU A PLEASANT STAY